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**Exam** : **H19-322**

**Title** : Huawei Certified Pre-sales  
Specialist - Service Solution

**Vendor** : Huawei

**Version** : DEMO

**NO.1** Which of the following items are not included in the free warranty/replacement (1)

- A. host
- B. i board
- C. cable
- D. hard drive

**Answer:** C

**NO.2** "Customer Support Services" in UniSTAR SCT with S What service products are not included? (multiple choices)

- A. Software senior support service '(correct file>
- B. video conference security service
- C. media tethering ()
- D. resident service ()
- E. Equipment health check ()
- F. AntiDDoS g-process emergency response service

**Answer:** A C D E F

**NO.3** Data center outsourcing and enterprise ii network outsourcing are the key sales disputes of Huawei ITO

- A. A correct <correct file
- B. tm

**Answer:** A

**NO.4** Huawei technology service labor eye company has the building intelligent engineering special ii contract qualification () level

- A. Qualification
- B. level
- C. Cu room level {}

**Answer:** C

**NO.5** Co-Care Gold Maintenance Service \_ The main responsibility for the delivery of some of the work items is the channel partner (> (multiple choice)

- A. S-way support
- B. on-site problem handling ()
- C. field hardware replacement ()
- D. hardware support < 7-24\*4H )
- E. Set up 1 Kang check ()
- F. Service support plan and report |)

**Answer:** B C E F

**NO.6** Performance Subsidiary Service is a "platform + car" style, providing network and application performance official services.

- A. True ()



**B. False >**

**Answer:** B

**NO.13** Huawei's big teaching digging in the Golden Axis ii model plastic application field is fearful: historical details query, Niangxing big machine query negative cut down'

**A. True**

**B. false**

**Answer:** A

**NO.14** The L1 layer of the Teaching Center has made it possible to deepen the design phase of the review.

**A. bidding documents**

**B. Construction drawings and confirmation cases>**

**C. design standard specification**

**D. request confirmation document**

**Answer:** B

**NO.15** The redundancy capability of the 51TiEr2 Teaching Center is O.

**A. Redundancy (Positive Bitter Case)**

**B. fault tolerance \$**

**C. Online care**

**D. tomb**

**Answer:** A

**NO.16** The recommended migration methods for DCRAinBow tool Linux system migration include:

**A. block migration**

**B. day file level migration**

**C. system level migration**

**Answer:** B

**NO.17** P network evaluation and optimization Bi does not include optimization solution implementation service block

**A. True**

**B. day error ()**

**C. File: Day**

**Answer:** A B C

**NO.18** The highest level of Huawei authentication is the Huawei certification. Is the Internet expert certification certificate valid for several years?

**A. 1**

**B. 2**

**C. 3**

**D. 4**

**Answer:** B

**NO.19** Which of the following is not a training and certification tool and platform provided by Huawei?

- A. The equipment is similar:
- B. is like teaching:
- C. ileaming
- D. online certification tube buried

**Answer:** C

**NO.20** Engineers in the field of service and work difficulties include < > (multiple choice)

- A. Therefore and burial and operation weekly / monthly report ()
- B. The problem is traced and upgraded and cooperated with Huawei TAC to deal with the correct array
- C. Routine inspection and report (
- D. Ji Laoding, network optimization service
- E. Equipment age shift service

**Answer:** A B C