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Exam : **C_C4H62_2408**

Title : SAP Certified Associate -
Implementation Consultant -
SAP Customer Data Cloud

Vendor : SAP

Version : DEMO

NO.1 You want to enable a new identity provider, but they require an SSL certificate for encrypted communication. What should you configure in the console?

- A. Custom API domain
- B. A central login page
- C. Identity
- D. Trusted site URLs

Answer: A

Explanation:

When enabling a new identity provider that requires an SSL certificate for encrypted communication, you must configure a Custom API Domain in the SAP Customer Data Cloud console. This allows you to use your own SSL certificate for secure communication between your application and the identity provider.

* Option A: Correct. A custom API domain enables you to configure an SSL certificate for secure communication with external identity providers.

* Option B: Incorrect. A central login page is unrelated to configuring SSL certificates for encrypted communication.

* Option C: Incorrect. "Identity" is too vague and does not address the need for SSL configuration.

* Option D: Incorrect. Trusted site URLs are used to define allowed origins for CORS (Cross-Origin Resource Sharing) but do not involve SSL certificates.

References:

* SAP Customer Data Cloud - Custom API Domains

* SSL Certificate Configuration

NO.2 Once the Web SDK has loaded, some additional code needs to be run.

What is the best way to do this?

- A. Use the `onGigyaServiceReady` function
- B. Use the `<head>` tag
- C. Use `accounts.addEventHandlers`
- D. Use the JavaScript `onLoad` event

Answer: A

Explanation:

Once the Web SDK has loaded, the best way to execute additional code is by using the `onGigyaServiceReady` function. This ensures that your code runs only after the Gigya service is fully initialized and ready to be used.

* Option A: Incorrect. The `<head>` tag is used for loading scripts and stylesheets, not for executing code after the SDK loads.

* Option B: Correct. The `onGigyaServiceReady` function is specifically designed to execute code after the Gigya Web SDK has fully loaded and is ready for use.

* Option C: Incorrect. `accounts.addEventHandlers` is used to handle events like login or registration, not to execute code after the SDK loads.

* Option D: Incorrect. The JavaScript `onLoad` event applies to the entire page or specific elements, not specifically to the Gigya Web SDK.

References:

* SAP Customer Data Cloud - Web SDK Initialization

* `onGigyaServiceReady` Documentation

NO.3 What are some SAP recommended guiding principles to achieve clean core operations?

Note: There are 3 correct answers to this question.

- A.** Establish release management.
- B.** Establish an organizational structure, technical foundation, and transformation methodology for clean core.
- C.** Define roles and responsibilities as part of a process transformation office.
- D.** Integrate clean core practices in the end-to-end value process chain.
- E.** Establish regular housekeeping tasks and procedures.

Answer: B,D,E

NO.4 You have an existing site hosted over a URL and using Web SDK. What can you use to connect and route events to the Android SDK?

- A.** GigyaPluginView
- B.** GigyaWebBridge
- C.** GigyaSiteBridge
- D.** GigyaWebView

Answer: B

Explanation:

To connect and route events between an existing site hosted over a URL (using Web SDK) and the Android SDK, you should use theGigyaWebBridge. This component facilitates communication between the web and mobile environments, allowing seamless interaction.

* B: TheGigyaWebBridgeis specifically designed to bridge the gap between the Web SDK and the Android SDK, enabling event routing and data sharing.

* A:GigyaPluginViewis used for rendering specific plugins within the Android app but does not handle cross-environment communication.

* C:GigyaSiteBridgeis not a valid component in the SAP Customer Data Cloud SDK.

* D:GigyaWebViewis used for embedding web content within the app but does not provide event routing capabilities.

SAP Customer Data Cloud References:

* GigyaWebBridge Documentation.

* Integrating Web and Mobile SDKs.

NO.5 Which of the following scenarios would trigger a registration completion screen when using Web screen-sets? Note: There are 2 correct answers to this question.

- A.** The terms-of-service consent record has expired for the customer.
- B.** A user is logging in via a social network with an email that is already associated with an existing site account.
- C.** The marketing policy has a new consent version with the same re-consent cutoff.
- D.** A user is registering via a social network and a mandatory field is missing.

Answer: A D

Explanation:

The registration completion screen is triggered in scenarios where additional information or actions are required to complete the registration process. These include:

* A: If the terms-of-service consent record has expired, the user must re-consent, which triggers the registration completion screen.

* D: If a user registers via a social network and a mandatory field (e.g., first name, last name) is missing, the registration completion screen is displayed to collect the missing information.

The other options are incorrect:

* B: When a user logs in via a social network with an email already associated with an existing account, it typically triggers an account linking process, not the registration completion screen.

* C: A new consent version with the same re-consent cutoff does not necessarily trigger the registration completion screen unless the user needs to explicitly re-consent.

SAP Customer Data Cloud References:

* Web Screen-Sets Overview.

* Registration Completion Scenarios.

NO.6 Which events can be configured in the Console for webhooks?

Note: There are 3 correct answers to this question.

A. Account registered

B. Consent granted

C. Account deleted

D. Account verified

E. Subscription updated

Answer: A B D

Explanation:

In SAP Customer Data Cloud, webhooks can be configured for specific events to trigger notifications to external systems. The following events are supported and can be configured in the Console:

* Account registered: Triggered when a new account is created.

* Consent granted: Triggered when a user grants consent for data usage.

* Account verified: Triggered when an account is successfully verified (e.g., email verification).

The other options are not valid:

* C. Account deleted: This event is not supported for webhook configuration in SAP Customer Data Cloud.

* E. Subscription updated: While subscription-related events may exist, they are not part of the standard webhook events for SAP Customer Data Cloud.

SAP Customer Data Cloud References:

* SAP Customer Data Cloud - Webhooks Configuration.

* Supported Webhook Events.

NO.7 Which of the following are OpenID Connect terminology?

Note: There are 2 correct answers to this question.

A. Claims

B. Scope

C. Metadata

D. Assertion

Answer: A,B

NO.8 What login identifier settings can you maintain in SAP Customer Data Cloud? Note: There are 2

correct answers to this question.

- A.** A custom login identifier
- B.** A biometric identifier
- C.** A username
- D.** A phone number

Answer: C D

Explanation:

In SAP Customer Data Cloud, you can maintain the following login identifier settings:

- * Option A: Incorrect. While custom login identifiers can be implemented, they are not natively supported as a standard option in the console.
- * Option B: Incorrect. Biometric identifiers (e.g., fingerprint or facial recognition) are not configurable as login identifiers in SAP Customer Data Cloud.
- * Option C: Correct. A username is a standard login identifier that can be configured in the console.
- * Option D: Correct. A phone number is another standard login identifier that can be used for authentication.

References:

- * SAP Customer Data Cloud - Login Identifier Settings
- * Configuring Login Identifiers