

# TestkingPDF



Try before you buy

Download a free sample of any of our exam questions and answers

 Download Demo

- ✓ 24/7 customer support, Secure shopping site
- ✓ Free One year updates to match real exam scenarios
- ✓ If you failed your exam after buying our products we will refund the full amount back to you.



## Quality and Value

TestkingPDF Practice Exams are written to the highest standards of technical accuracy, using only certified subject matter experts and published authors for development - no all dumps.



## Tested and Approved

We are committed to the process of vendor and third party approvals. We believe professionals and executives alike deserve the confidence of quality coverage these authorizations provide.



## Easy to Pass

If you prepare for the exams using our TestkingPDF testing engine, It is easy to succeed for all certifications in the first attempt. You don't have to deal with all dumps or any free torrent / rapidshare all stuff.



## Try Before Buy

TestkingPDF offers free demo of each product. You can check out the interface, question quality and usability of our practice exams before you decide to buy.

<http://www.testkingpdf.com>

Valid test online & stable pass king & latest PDF dumps

**Exam** : **CIS-FSM**

**Title** : ServiceNow Certified Field  
Service Management (FSM)  
Implementation Specialist

**Vendor** : ServiceNow

**Version** : DEMO

**NO.1** As it pertains to dynamic scheduling system properties, what is the recommended maximum number of tasks that can be selected when running dynamic scheduling manually?

- A. 40
- B. 20
- C. 30
- D. 50

**Answer:** D

**NO.2** What can field agents use to record time spent on tasks on a day-to-day basis and submit the time sheet in a single action?

- A. Time sheet portal
- B. Worker portal
- C. Resource workbench
- D. Planning console

**Answer:** A

**NO.3** Where can you control the maximum number of tasks that can be selected when manually running dynamic scheduling?

- A. Field service assignment configuration
- B. Dynamic scheduling system properties
- C. Central dispatch configuration
- D. Dynamic scheduling configuration

**Answer:** D

**NO.4** What scheduled job considers the tasks assigned to or accepted by agents on the current date and automatically enhances the routes for those tasks?

- A. Calc Estimated Duration Assigned to
- B. Process Dynamic Scheduling Auto Assignment
- C. Show Auto Route
- D. Optimize Task Routing

**Answer:** D

**NO.5** What allows for more accurately tracking agent's locations through mobile devices?

- A. Geolocation
- B. Work groups
- C. Work order templates
- D. Service level agreements

**Answer:** A

**NO.6** What needs to be enabled in the field service configuration order to allow customers to digitally sign and confirm work orders?

- A. Work notes are required to close a task
- B. Managed documents and task activities

C. Signature Capture and PDF Order Summary

D. Copy task work notes to request

**Answer:** C

**NO.7** When a dynamic scheduling task filter's auto assignment frequency is set to immediate, what happens?

A. Tasks are auto-assigned as soon as they are ready to be assigned

B. Tasks which are ready to be assigned are selected at the defined interval and assigned

C. Tasks are auto-assigned as soon as they reach the qualified state

D. Tasks are added to a batch and auto assigned at the defined interval

**Answer:** A

**NO.8** What state do work order tasks need to be in for dynamic scheduling to assign them?

A. Qualified

B. Ready for dispatch

C. Pending dispatch

D. Approved

**Answer:** C

**NO.9** What criteria are utilized in auto-assignment of work order tasks? (Choose three.)

A. SLA status

B. Age of task

C. Skills

D. Task windows

E. Geolocation

**Answer:** C,D,E